



TOWN OF PALM BEACH

Public Works Department

February 20, 2018

To Whom It May Concern:

The Merchant Strategy, Inc. (TMS) has provided excellent public involvement services to the Town of Palm Beach.

TMS listened to our needs, developed a plan, and worked well with our professional staff and consulting engineers to provide project newsletters, a public meeting, and a press conference. They were easy to work with and made sure our residents were well informed.

We enjoyed working with this team, and hope to do so again. I would highly recommend them to other cities or firms for public involvement or community relations.

Sincerely,

H. Paul Brazil, P.E.
Director of Public Works